

ELTOOL

REPAIR INSTRUCTIONS

STEP 1: SHIP TOOLS TO ELTOOL

FILL OUT THE FORM ON THE NEXT PAGE. PUT IT IN THE BOX AND SEND TO THE ADDRESS ON THE TOP OF THE FORM.

STEP 2: EVALUATION

ELTOOL'S REPAIR TECHNICIAN WILL DISASSEMBLE, CLEAN, AND INSPECT EVERY PART OF YOUR TOOL AND DETERMINE WHAT NEEDS REPLACED.

STEP 3: RECEIVE REPAIR QUOTE

WE WILL EMAIL A FORMAL QUOTE FOR THE REPAIRS TO THE EMAIL ADDRESS LISTED ON THE FORM ON THE NEXT PAGE.

STEP 4: SEND PURCHASE ORDER

A PURCHASE ORDER IS TO BE EMAILED TO ELTOOL. IF WE HAVE NOT RECEIVED A P.O. WITHIN 90 DAYS AFTER RECEIVING YOUR TOOL, THE DISASSEMBLED TOOL WILL BE SHIPPED BACK TO YOU AT YOUR COST.

STEP 5: RECEIVE REPAIRED TOOL

ONCE A P.O. IS RECEIVED, WE WILL ASSEMBLE YOUR TOOL WITH NEW PARTS AND SHIP IT BACK TO YOU. AN INVOICE WILL BE SENT TO YOUR EMAIL ADDRESS.

ELTOOL CORPORATION
1400 PARK AVE. EAST
MANSFIELD, OH 44905
877-435-8665
info@eltool.com

ELTOOL

REPAIR FORM

NAME: _____

COMPANY NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

EMAIL: _____

SHIPPING PREFERENCE (CIRCLE ONE):

FEDEX

UPS

OTHER

SPECIFY OTHER:

SHIPPING ACCOUNT #: _____

TOOL SERIAL NUMBER(S):

DESCRIBE ANY ISSUES WITH YOUR TOOL(S):

MOTOR REPAIR: IF YOUR TOOL NEEDS THE MOTOR REPAIRED, WE WILL PUT AN OEM REFURBISHED MOTOR IN YOUR TOOL TO ELIMINATE THE 2-3 WEEK LEAD TIME ASSOCIATED WITH REBUILDING MOTORS. *IF YOU DO NOT WANT A REFURBISHED MOTOR, SELECT 1 OF THE 2 OPTIONS BELOW.*

SEND MY MOTOR TO THE OEM FOR A REBUILD

REPLACE MY MOTOR WITH A NEW ONE

MOTOR PRICING/LEAD TIME

NEW: \$1,550.00 / NO LEADTIME

OEM REBUILD: \$924.00 / 2-3 WEEK LEADTIME

OEM REFURBISHED: \$828.00 / NO LEADTIME

IF WE HAVE NOT RECEIVED A P.O. WITHIN 90 DAYS AFTER RECEIVING YOUR TOOL, THE DISASSEMBLED TOOL WILL BE SHIPPED BACK TO YOU AT YOUR COST.